



Mitel Teamwork

Empower employees to be productive from anywhere

Information is an essential part of business success. But unless it is easily accessible by the right people, at the right time it can become more of a burden than a benefit.

Mitel Teamwork simplifies the way people chat, meet and share information with others by bringing together messaging, conferencing, video and collaboration tools into a single solution making it easier for them to connect, communicate, and collaborate with others, from anywhere, at any time.

Benefits of Mitel Teamwork

Work From Anywhere

Connect employees together by letting them communicate and collaborate from anywhere. Mitel Teamwork gives MiCloud Connect users the ability to send messages, share content, join video and audio conference calls and assign tasks from their smartphone or desktop.

Scalable, Reliable & Secure

Built on a modern cloud architecture, Mitel Teamwork delivers on-demand scalability and security you can depend on. End-to-end encryption ensures your data is transmitted safely at all times.

Enhance Productivity

Group and monitor your different projects, easily share content with others, and have more engaging meetings with face-to-face interactions. Mitel Teamwork helps keep information flowing through your organization seamlessly, so that work can get done faster, smarter, and from anywhere.

Linked Business Identity

Engage with clients using the convenience and instantaneousness of text messaging that is linked to their business phone number and not their personal mobile one.

By combining these tools with MiCloud Connect, users are able to obtain a full-featured unified communications and collaboration solution to increase cross-team productivity and unites employees to communicate and collaborate effortlessly. Mitel Teamwork is available for MiCloud Connect users in the U.S. and Canada with Essentials, Premier or Elite service plans.

Key Features of Mitel Teamwork:

- **Dashboard:** The personal Dashboard allow you to stay organized by delivering a single source for you to view your tasks, @ mentions, and new items.¹
- **Workspaces:** Keep your projects organized by creating virtual rooms for your teams to collaborate in. Workspaces can be private or public to ensure the appropriate team members or anyone within the organization are engaging.
- **Meetings:** Launch a meeting directly from Teamwork to schedule and join secure, real-time video conferences. Once in the meeting, users can share files, message and screen share with up to 100 participants.
- **File Sharing:** Upload files directly to a workspace so team members can easily find and access documents from anywhere.
- **Tasks:** Assign tasks with due dates to team members and get a holistic view of a workspace's to-do list to determine workload and appropriate timelines all within a single app.
- **Conferencing:** Join and create conference calls directly from a workspace. With a single click, members can quickly join a conference and automatically launch the call from within their team workspace.
- **Messaging:** Chat with all teams members within a workspace or one-to-one through direct messaging. Users will be notified of unread messages and any messages they are mentioned in if they are away when the message is sent.
- **Mentions:** Get users' attention by tagging them with @ mentions so they are notified of questions and comments within workspaces. The @all mention makes it easy to get the attention of every team member within a specific workspace to quickly address timely questions or concerns.
- **SMS Texting:** Incorporate Short Message Service (SMS) texting into the business with one-to-one texting with clients and customers from any Teamwork app that is linked with the sender's business identity rather than their mobile device number.



¹ Supported via the mobile app