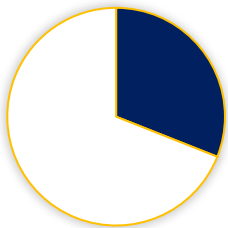


Workforce Continuity

Keep Your Business Thriving with Cloud Contact Center

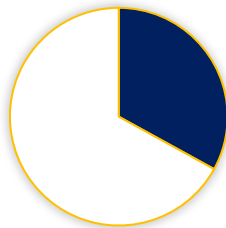
Implementing an effective business continuity plan which prioritizes both your employees and customers is essential to ensuring continued business success in an unstable and uncertain global landscape. Utilizing robust cloud contact center capabilities allows you to achieve workforce continuity with little to no interruption in service.

Video Chat



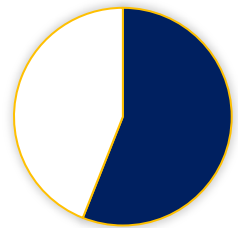
31%

Automation & Robots



33%

AI



56%

Technologies Contact Centers Plan to Use in the Near Future

With the right cloud contact center solution, you can get all 3 of these technologies in one, integrated and easy to implement system.

Cloud Contact Centers:

are 27% cheaper than on-premise

experience 35% less downtime

enable remote work, while on-premise does not

Upgrading to a Cloud Contact Center Provides:

- ✓ Flexibility
- ✓ Ease of Use
- ✓ Cost Effectiveness
- ✓ Scalability
- ✓ Speedy Deployment

Remote Workers Are:

57% More Satisfied 80% Less Stressed 65% More Productive

▲ More sustainable

▲ Savings of \$25,000 per remote worker